

Maintenance

Dear Zimmer Cryo user:

The importance of regular and effective maintenance of your Zimmer Cryo unit cannot be emphasized enough. The main purpose of regular maintenance is to ensure that your Zimmer Cryo unit is operating at 100% efficiency at all times and thus extending the life of your device.

Through regular periodic inspections and corrective measures minor problems can be detected before they become major issues that could affect your treatment and treatment schedule. The cost of down time has a large impact on your patients, staff, and profitability. Regular and effective maintenance will save you time and money.

Parts and Service

Should your Zimmer Cryo unit require service, you can call us toll free and speak to a Zimmer Cryo service specialist. (We call them our "Cryo Geniuses".) They have extensive knowledge of the Cryo units and can provide you with technical support and troubleshooting options.

If we cannot solve your problem over the phone during the warranty period of your new Zimmer Cryo unit, we will arrange pick up of your unit and exchange it with a quick 48 hour turnaround time at no cost to you. This helps prevent down time and lost revenue from canceled appointments.

We use only original Zimmer factory authorized parts, and with an East coast and West coast location, you can trust Zimmer USA with your service needs. After all, we have sold globally over 50,000 Cryo units, so we know a thing or two about them.

For Zimmer Parts and Service

 800-327-3576  service@zimmerusa.com  shop.zimmerusa.com

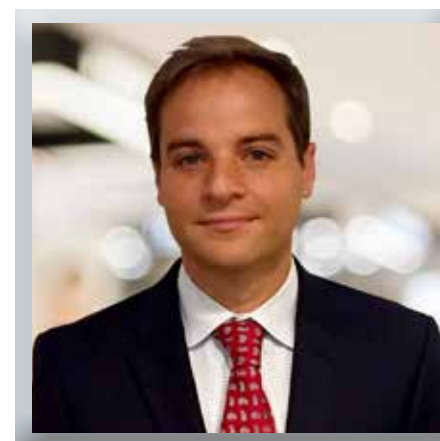


"Our company philosophy is very simple: Provide the best product with the best service."

Bob Wilber
President
Zimmer USA

"If you are not 100% satisfied with our service, please contact me directly at 800-327-3576 or email me at jeff.lyons@zimmerusa.com"

Jeffrey Lyons
Director of Cryo Business Unit
Zimmer USA



"The company was founded over 45 years ago with a single emphasis on quality and customer service. More than 50,000 Cryo unit sales later, nothing has changed in that regard."

Armin Zimmer
CEO & Owner
Zimmer Germany

Product Registration

At Zimmer, we are dedicated to 100% customer satisfaction and we are continuously striving to exceed your expectations. When you register your Zimmer Cryo unit with us using either the attached registration card or online at www.ZimmerUSA.com/cryoreg, you will receive our Cryo service kit at no charge:

Service sticker (to be attached to the back of your Cryo unit)
Trouble shooting guide
\$50 coupon toward Zimmer Cryo parts purchase

By registering your Zimmer Cryo unit, you will stay updated on the latest product developments and receive important support tips. Our newsletter will keep you informed on maintenance items, extended warranty options, latest product updates, product promotions, and so much more.

Privacy Statement: We take your privacy seriously. We will always keep your information confidential and we will never sell your information.

Complete registration card and mail to:
Zimmer MedizinSystems, 3 Goodyear, Suite B, Irvine, CA 92618

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| | |
|----------------------|--|
| Facility Name | _____ |
| Address | _____ _____ |
| Phone Number | _____ |
| Key Contact | _____ |
| Key Contact E-mail | _____ |
| Cryo Model | <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> Mini |
| Serial Number | _____ |
| Date Purchased | _____ |
| Hours In Use Per Day | _____ |
| Used For | <input type="checkbox"/> Hair Removal <input type="checkbox"/> Tattoo Removal <input type="checkbox"/> Injectables <input type="checkbox"/> RF <input type="checkbox"/> Other (Please specify) _____ |

Register Your Cryo Device Today and Receive Your Free Cryo Service Kit

Cryo Troubleshooting Guide



\$50 Cryo Coupon



Cryo Service Sticker



Z

service

Z Wave - Radial Pulse Technology Treats Cellulite and Enhances Body Shaping Results

Zimmer Z Wave units transmit powerful sound waves into the tissue via an electromagnetic applicator. The energy then spreads out radially to enhance the treatment effect.

- Gentle, painless, quick treatments
- No downtime, no disposables
- Non-invasive treatment
- Consistently reproducible results
- Visible improvements

Adding a Zimmer Z Wave to your practice is a unique and economical way to enhance your offerings. The benefits to your practice are immediate. An investment in the Z Wave can pay dividends in happier patients, referrals and repeat business.

Z Wave – cutting edge technology with visible results. Consistently.

To learn more, call 800-327-3576 or e-mail info@zimmerusa.com.



Zimmer MedizinSystems has served the U.S. medical and aesthetic industries from our Irvine, CA office for over 35 years. Founded in 1969 in Neu Ulm, Germany, our parent company, Zimmer MedizinSysteme has firmly established itself as a global innovator of therapeutic and aesthetic technologies.



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