

As the manufacturer of the Cryo 7/6/5/Mini units, Zimmer MedizinSystems is dedicated to providing outstanding customer service and support to all of our Cryo customers. Here is what we can offer to your practice:

- ✓ Immediate, same day Cryo phone service
- ✓ Nationwide coverage for all Cryo units
- ✓ Cryo loaner program
- ✓ Original Zimmer MedizinSystems parts
- ✓ Extended warranty options
- ✓ 24/7 parts ordering via [Shop.ZimmerUSA.com](http://Shop.ZimmerUSA.com)
- ✓ Attractive service rates for Cryo 7/6/Mini



No more canceled appointments, no more down time. Protect you and your patients with prompt service, original manufacturer parts, warranted repairs and instant diagnostics.

After all, we know a thing or two about our Cryo units. We have sold over 50,000 units globally.

**Call 800-327-3576 To Get Your FREE  
Over-the-Phone CRYO MAINTENANCE TEST!**

## Easy Reference For Good Maintenance

This easy reference guide provides tips and instructions for the best maintenance of your Zimmer MedizinSystems Cryo device.

Following these recommendations will help ensure great performance and long life for your chiller.

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# Cryo Maintenance Guidelines





# Reliable Chillers For Over 30 Years

## DEFROSTING YOUR CRYO DEVICE:

**Defrost the Cryo unit as needed. Depending on the amount of ice build-up in the system, the process should take between 5 and 30 minutes.**

**How to defrost Cryo 6/Mini:** Turn the unit on and select the MENU option on the lower right side of the touch screen. The first option in the MENU is DEFROST. Press the SELECT button and the fan will come on for about 30 minutes.

**How to defrost Cryo 7:** With the unit on, tap the DEFROST icon (shown below) that is located on the bottom control bar of your touchscreen display. This will initiate the auto-defrost function. A progress bar will display, counting down the minutes remaining during the process.



## EMPTYING THE WATER CONTAINER:

**Check your water container monthly for build-up. Empty the water container as needed and clean. Replace if necessary.**

**How to empty Cryo 6 water container:** The water container is the gray colored container located at the bottom front of your Cryo 6 unit. Carefully pull the container straight out. Remove the red plug at the back of the container and empty the container. Replace the red plug into the back of the container and slide the container back into your Cryo 6 unit. You can clear the message on your Cryo 6 unit by selecting OK on the touch screen.

**How to empty Cryo Mini water container:** The water container is located on the left side of the unit, behind a small door. Open the door and you will see the white water container. Slowly pull the container out until it has cleared the shelf so that you can lower the container to clear the water level float. Empty the container and replace, making sure the water level float is inside the top of the water container.

**How to empty Cryo 7 water container:** The water container is located at the front of the unit, behind a small door. Open the door and place your hands around the container grooves. Slowly pull the container out. Lower the container and pull off the lid. Empty and clean the container. Replace the lid. Then place the container firmly back in the device.



## Best Practices

**FILTER:** Cryo 6/Mini: Please vacuum your filter after every 150 hours of operation. (About every 3-4 weeks if the unit is in normal use; every 2 weeks for best practice.) Your Cryo unit will alert you when it is time to clean your filter. Cryo 7: Practice monthly / annual maintenance as recommended in your Cryo 7 User Manual.

Replace your filter as needed or at least once a year.

Go to [www.ZimmerUSA.com](http://www.ZimmerUSA.com) for instructional videos. Check under A to Z Service → Service Videos.



Replacement cryo filters, hoses and other parts may be purchased online at [www.shop.ZimmerUSA.com](http://www.shop.ZimmerUSA.com).

**HOSE:** Check your Cryo hose monthly for puncture or compression points and air leaks. Replace your hose if necessary. Go to [ZimmerUSA.com](http://ZimmerUSA.com) for instructional videos. Check under A to Z Service.

**CLEANING:** The housing and all cables and accessories can be cleaned using a commercially available, soft alcohol-free plastic cleaner. Using a soft cloth, wipe the surface until all dirt is removed.

**FOCUSING TIP:** Check for proper airflow and clean if required.

