

# Zimmer MedizinSystems Cryo 7 Troubleshooting Guide



## Dirty Filter

- Solution:**
1. It is recommended to replace the Cryo 7 filter on an annual basis. The filter full message will appear after a period of usage
  2. Remove the filter, which is located at the rear of the device
  3. Replace the filter with a new Zimmer MedizinSystems Cryo 7 filter (available for purchase at [www.shop.ZimmerUSA.com](http://www.shop.ZimmerUSA.com))



## Low Airflow

- Solution:**
1. Remove the hose and test the system with the hose disconnected
  2. If air is significantly stronger with hose disconnected, the hose will need to be replaced
  3. If airflow is still restricted, defrost the device



## Damaged Hose

- Solution:**
1. Using a damaged hose can restrict air flow and affect the air load
  2. Replace the hose if you feel any leaks or areas of compression that could potentially cause blockages and restrict airflow (available for purchase at [www.shop.ZimmerUSA.com](http://www.shop.ZimmerUSA.com))



## Defrost Needed A DAILY DEFROST IS RECOMMENDED

- Solution:**
1. Remove hose and select the Defrost icon on the display (see picture below)
  2. Allow the system to fully defrost (indicated on the screen)
  3. Empty the Defrost Water Container.
  4. The Defrost Water Container should be cleaned whenever it has been emptied



Filter



Water Container



## Defrost Water Container Full

- Solution:**
1. Open the Defrost Water Container door, then remove and empty the Defrost Water Container
  2. Clean the Defrost Water Container.
  3. The Defrost Water Container should be cleaned whenever it has been emptied
  4. Replace the Defrost Water Container into the compartment and close the door



## Water Container Not Inserted Properly

- Solution:**
1. Open the water container door and remove the water container
  2. Re-insert the water container, ensuring that it is completely inserted into the compartment
  3. Close the water container door and clear message



Replacement cryo filters, hoses and other parts may be purchased online at [www.shop.ZimmerUSA.com](http://www.shop.ZimmerUSA.com)

Zimmer  
MedizinSystems

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