

# Zimmer MedizinSystems Cryo *Mini* Troubleshooting Guide



## Dirty Filter

**Problem:** A dirty filter can affect the overall performance of your Zimmer MedizinSystems Cryo unit and compromise its efficiency.

**Solution:** Please vacuum your Cryo filter every 150 hours of operation (every 2 weeks for best practice) and replace your Cryo filter when necessary. Go to Zimmer MedizinSystems USA's YouTube channel for instructional videos on "How to replace your Cryo filter".

## "Clean Filter" Light Reset

**Problem:** Filter check light comes on and needs to be reset.

**Solution:** Please call the Zimmer MedizinSystems Cryo Service Department at (800) 327-3576 to discuss resetting the filter light/message and how to replace and/or maintain the filter.



## Damaged Hose

**Problem:** Using a damaged hose can restrict air flow and affect the air load.

**Solution:** Replace your Cryo hose when you see or feel air leaks or compression points. Go to Zimmer MedizinSystems USA's YouTube channel for instructional videos on "How to install your Cryo hose".



## Cryo Unit Not Blowing Proper Amount Of Air

**Problem:** Blockage or kink in hose.

**Solution:** Remove hose and check flow straight from Cryo unit. If air flow is OK, replace hose.

**Problem:** Defrost issue.

**Solution:** If Cryo unit is being used for treatments all day, defrost the unit to correct the issue. If Cryo unit is sitting all day without use, turn it on just 15 minutes before use. If longer than one hour until the next patient, shut it off.

How to defrost Cryo *Mini*: Turn the unit on, select the MENU option on the lower right side of the touch screen. The first option in the Menu is DEFROST. Press the SELECT button and the fan will come on for about 30 minutes.



## Water Container Message

**Problem:** Your Cryo unit informs you that the water container is full and needs to be emptied.

**Solution:** The water container is located on the left side of the unit, behind a small door. Open the door and you will see the white water container. Slowly pull the container out until it has cleared the shelf so that you can lower the container to clear the water level float. Empty the container and replace, making sure the water level float is inside the top of the water container.



## "Overpressure Cooling Circuit" Error When Turning Unit On

**Problem:** The Cryo *Mini* power switch is a toggle type switch with a built-in breaker to protect the unit. There are 3 positions: ON, OFF, and a middle spot. If you happen to pause near the middle spot when turning the unit on, it will cause an error message and an alarm will sound.

**Solution:** Turn the unit off, then carefully turn it back on, making sure to press the power switch fully into the ON position.



Replacement cryo filters, hoses and other parts may be purchased online at [www.shop.ZimmerUSA.com](http://www.shop.ZimmerUSA.com)



Zimmer  
MedizinSystems

For Zimmer MedizinSystems Parts and Service



800-327-3576



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